

**IMPLEMENTATION OF THE SOCIAL SERVICE PROGRAM IN THE  
REHABILITATION OF SOCIAL ASSISTANCE FOR DISABLED  
PEOPLE IN SIDOARJO REGENCY**

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**ABSTRACT**

In the existence of people with disabilities, there is still minimal attention from the community because they are often looked down upon or underestimated so their deficiencies often result in discrimination or bullying. On the other hand, people with disabilities also need to meet the needs of their lives. This researcher uses a qualitative method, this researcher uses various techniques, namely collecting data in the form of conducting interviews to obtain clear and accurate information regarding the focus of the existing problems. The purpose of this study was to find out the role of the Social Service in the Implementation of the Social Rehabilitation Program for Persons with Disabilities in Sidoarjo Regency. The conclusion obtained from this research is the distribution of social rehabilitation programs for the Sidoarjo Regency Social Service in fulfilling the rights of persons with disabilities with facilities and also allowances for people with disabilities hard to create persons with disabilities who are dignified and able to live like society in general.

**Keywords:** *Social rehabilitation, persons with disabilities, program implementation*

**A. PRELIMINARY**

Dinas Sosial Sidoarjo Regency is a district that in general helps the Regent in organizing empowerment for people with disabilities which is carried out every month to year according to the budget year submitted to Regional Government for people with disabilities. The form of the program from the government for

persons with disabilities is cash and non-cash social assistance carried out every year as a task of working with persons with disabilities. The existence of this policy must be implemented by the parties involved in the policy. In addition, it is the responsibility of local governments to empower those living in poverty, including persons with disabilities. Implementation of local government programs in providing social assistance which focuses on writing this research will describe the implementation of social assistance programs for persons with disabilities in the form of program policy implementation of social rehabilitation for persons with disabilities. This implementation is also research that aims structurally with the preparation of the monitoring function of persons with disabilities in the environment of Sidoarjo Regency.

This social service also has problems in carrying out the task of empowering people with disabilities, but this social service offers good things and facilitates people with disabilities. by assisting in the form of social welfare. From the *Peraturan Bupati Sidoarjo Nomor 1 Tahun 2022* Article 27 paragraph 1 which reads "Regents can provide social assistance to members/community groups according to regional financial capabilities". And paragraph 2 regarding the provision of income assistance as referred to in paragraph (1) is carried out after first carrying out obligatory and optional state expenditures, taking into account the principles of justice, decency, common sense, and mutual benefit unless otherwise stipulated by laws and regulations.

The Sidoarjo District Government has access to the field of social rehabilitation as the main profession of humanitarian assistance and plays a role in providing social services to persons with disabilities. Improving the social welfare of persons with disabilities is one of the areas of social work where social work places persons with disabilities in the complex context of their existence. Diffable conditions, social problems, and individual problems as well as political issues related to the rights of persons with disabilities to social rehabilitation services and the empowerment of persons with disabilities, aim to achieve social functioning. Implementation of the policies provided by the Social Service in the form of social assistance to Persons with Disabilities with TKSK officers located at every 18 points of the District Government in Sidoarjo. With TKSK officers in the District as employees who provide information and also assist priority services for persons with disabilities.

How is the Implementation of the Social Services Program in the Rehabilitation of Social Assistance for Persons with Disabilities in the Sidoarjo Regency?

Based on the problem formulation, the goal to be achieved from the results of this study is to find out what the role of the Social Service is for persons with disabilities in providing social assistance in Sidoarjo Regency. It is hoped that this research will be useful as a material for reflection in the field of science studied, especially in the field of public administration to gain insight into the Social Service Program in Rehabilitation of Persons with Disabilities in Sidoarjo Regency. As a reference for reading material and as a source of data or information related to the Social Rehabilitation of persons with disabilities carried out by the Government of Sidoarjo Regency.

## **B. RESEARCH METHODS**

Research on the Implementation of Social Service Programs in the Rehabilitation of Social Assistance for Persons with Disabilities in the Sidoarjo Regency Environment uses a type of Qualitative Research. This type of research is used to examine the condition of natural objects. This approach aims to understand a phenomenon in a natural social context by prioritizing the process, and also this research aims to describe the policies implemented.

The focus that became initial consideration in this research was the method or participation in concrete actions from the Sidoarjo Regency Social Service in alleviating persons with disabilities, which was more focused on concrete actions or providing social assistance.

The research location was carried out at the Sidoarjo District Social Service, Jalan Pahlawan No 45 Sidoarjo District, Sidoarjo Regency, East Java 61226.

Primary Data and Secondary Data as a strategic step in this research using interview techniques, and data collection from relevant literature, books, documents, and written records from real results in the field, because this aim is to obtain data.

Processing and analysis of data in this study were carried out through three streams of activities that occurred simultaneously, namely data reduction, data presentation, and concluding/verifying (Miles and Huberman (1992:16-18). Qualitative data analysis is an ongoing, repeated, and continuous effort. Problems of data reduction, data presentation, and conclusion are a series of analytical activities that follow one another.

## **C. RESULTS AND DISCUSSIONS**

Presentation of data from the results of field research which are observations, interviews, and documentation regarding several sources available at the Sidoarjo Regency Social Service which are under the problem formulation in Chapter I, namely regarding How to Implement the Social Service Program in the Rehabilitation of Social Assistance for Persons with Disabilities in the Sidoarjo Regency Environment. The presentation of data and research results obtained are the result of data collection techniques namely Observation, Interview, and Documentation using 4 variables (Communication, Resources, Bureaucratic Structure, and Disposition) to determine the more appropriate role of implementing social assistance programs for persons with disabilities in Sidoarjo Regency target.

### **Communication**

On the communication variable according to George Edward III, in this case, employees in the Sidoarjo Social Service agency also provide procedures and mechanisms to fulfill the standard operational procedure requirements, both information, data collection, and the objectives of the results of providing social assistance to persons with disabilities in the Sidoarjo district.

The success of policy implementation requires that policy implementers and target groups know what must be done and understand what the contents, goals, directions, and target groups of the policy are. Policy communication includes three indicators, namely transmission, clarity, and consistency.

From the *Peraturan Bupati Sidoarjo Nomor 1 Tahun 2022* Article 27 paragraph 1 which reads "Regent can provide social assistance to community members/groups according to regional financial capacity" in the policy it is stated that the Sidoarjo Regent is also responsible for the vision and mission of social rehabilitation, especially persons with disabilities. Therefore the local government works under the Sidoarjo regent with the direction that is in line with providing social assistance to persons with disabilities, both cash in the amount of Rp. 300,000.- or non-cash by providing wheelchairs, CP wheelchairs, and hearing aids.

In this explanation, the researcher explains that every socialization activity held by the regional government of Sidoarjo Regency elaborates on an explanation through self-data collection in which people with disabilities can register at TKSK in the sub-district, then the results are evaluated according to the government's mechanism for providing social assistance. The results of the evaluation by the local government monitor people with disabilities and provide a cash allowance of Rp. 300,000.- every month.

As the goal of policy objectives that are right on target, government officials who are the results of the program's targets must be transmitted to the target group, to minimize the occurrence of distortions in social assistance program policies.

**Resources**

Resources, namely that each policy must be supported by adequate resources, both human resources and financial resources. Human resources are the adequacy of both the quality and quantity of implementers that can cover all target groups. Financial resources are the adequacy of investment capital for a program/policy.

The importance of resources as an implementation variable in the theory put forward by George Edward III resulted in thoughts that could not be separated from the budget, facilities, and powers of the government apparatus. the role of the field coordinator (TKSK) as a tool of the state in assisting the government in terms of increasing the role of implementing programs for persons with disabilities in every sub-district in Sidoarjo. The Sidoarjo Social Service through the Ministry of Social Affairs works together to tackle the granting of rights to persons with disabilities in each program by providing programs with regional revenue and expenditure budgets in accordance with the annual plan. With regional spending on supplies for people with disabilities, the criteria according to their needs can be accepted by people with disabilities.

**Table Supplies Shopping Selling Grants to People with Disabilities**

<b>Shopping for Supplies Selling/Granting to the Community</b>					<b>159.500.000</b>
Hearing aids (Deaf disabled)	5	Unit	7.000.000	3.500.000	38.500.000
Wheel chair (Elderly)	15	Unit	3.000.000	4.500.000	49.500.000

Wheel chair (Slightly disabled)	10	Unit	3.000.000	3.000.000	33.000.000
Wheel chair Cerebral Palsy (Severely disabled)	5	Unit	7.000.000	3.500.000	38.500.000

*Sources: Social Services of Sidoarjo Regency*

With a total of 159,500,000 which is the result of an evaluation for the distribution of social assistance for people with disabilities in the environment of Sidoarjo Regency, it is an activity that has been achieved in monitoring which will be evaluated for distribution.

The data analysis researchers can analyze the facilities in the social assistance program in the form of cash and non-cash chairs in the form of wheelchairs for people with mild disabilities and CP wheelchairs for people with disabilities with severe criteria as explained in each socialization held by the Social Service with activities in each -each sub-district point in Sidoarjo Regency.

#### **Disposition**

In the position variable of the role of the government apparatus, there is the attitude of the executors to provide an understanding according to the policies objectives. The attitude of government apparatus employees in responding to people with disabilities has been realized by TSK officers in every sub-district.

In this application, the Social Service through the Ministry of Social Affairs seeks to provide and uphold the rights of persons with disabilities, in this case, government stakeholders provide great and fast responses in analyzing programs that have been evaluated in providing social assistance to target. With the existence of TSK officers at 18 sub-district points in Sidoarjo, he hopes to be able to monitor and provide assistance, which in the recapitulation results can be evaluated as material for consideration by the Social Service for field visits to people with disabilities.

The attitude of the Sidoarjo Regency Social Service local government officials in dealing with complaints from people with disabilities either through guardians or the parents themselves is an idea or goal of the government in helping to uphold the rights of people with disabilities. The attitude of the government should be to provide services because the duties of an apparatus are supposed to be effective and efficient.

#### **Bureaucratic Structure**

On this variable, it can be concluded by this research that as an employee in an agency or local government apparatus that refers to the *Peraturan Bupati Sidoarjo Nomor 1 Tahun 2022* Article 27 paragraph 1 which states that "Sidoarjo Regent can provide social assistance to members with disabilities according to the ability of the district budget Sidoarjo".

This implementation mechanism in social assistance program activities includes several stages of the scheme by conveying information on socialization and explaining the implementation of activities in the evaluation process with implementation in accordance with standard operating procedures. The technical evaluation for people with disabilities provides assistance that is right on target through several stages which can be seen in the table below, where the Social Service in this case works closely with TKSK in every 18 sub-district points in Sidoarjo Regency then from these results it can be reviewed from the Ministry of Social Affairs as material for consideration and evaluation assistance for persons with disabilities.

The implementation program mechanism in providing social assistance goes through a process of stages of activities or activities as explained that each Department or agency and TKSK officer involved in providing social assistance to persons with disabilities in the Sidoarjo district environment with the stages of reporting or searching for information related to social assistance and distribution of rights to people with disabilities who become activities with Technical Guidance and coaching through socialization with evaluation and monitoring and evaluation reports up to the recapitulation of disabled data.

#### **D. CLOSING**

##### **Conclusion**

At the Regional Government Agencies of the Sidoarjo Regency Social Service in providing cash and non-cash social assistance is a procedure resulting from a mechanism by self-data collection of persons with disabilities on TKSK officers stationed at every sub-district point in Sidoarjo Regency. In providing this social assistance program the Office of Social Affairs. The TKSK task itself is under the government responsibility of the Ministry of Social Affairs which in its function is as a government tool in handling cases of persons with disabilities, information search, and evaluation on target in providing social assistance. To achieve the target, the government provides data collection procedures for persons with disabilities through information such as outreach and direct registration to sub-districts according to their domicile.

However, in practice in implementing social assistance programs there are still obstacles from a financial perspective in terms of the APBD budget not covering additional persons with severe disabilities, because according to the mechanism for persons with severe categories of disabilities in providing this assistance also through the process of submitting wheelchairs and wheelchairs CP to the central government as well as the presence of field visits and the presence of TKSK officers in monitoring so that further assistance will be provided.

Efforts to provide social assistance by the Sidoarjo Regency Social Service are considered to be quite effective and responsive in supporting the rights of persons with disabilities with sufficient APBD budgets. It can be concluded that the local government provides services according to procedures by providing rights distribution programs to support daily life in the long term for persons with disabilities. Allowances and the provision of assistance itself in the form of cash

Rp. 300,000.-, hearing aids for people with mild disabilities, as well as wheelchairs and CP wheelchairs.

In accordance with the implementation variable in this research framework, it is felt that it is right on target with the implementation of the rights distribution program for persons with disabilities, with guardians and persons with disabilities themselves being able to find out the information provided by TKSK officers in several stages in accordance with the procedure for submitting social assistance to persons with disabilities themselves, data collection by TKSK officers, as well as being evaluated, as an assessment and review by government employees and officials in providing social assistance. With this, people with disabilities or guardians do not need to submit data collection at the center because there are already officers from TKSK at every 18 points in the Sidoarjo sub-district.

### Suggestions

With the efforts of the local government (Sidoarjo Social Service) in contributing to social assistance programs in the form of cash and non-cash so that people do not seek help at the center, by always providing socialization in the sub-district one to two times a month so that the community can periodically find out what is going on activities and programs according to the needs of persons with disabilities themselves.

Providing implementation in social assistance programs in the form of outreach and training for persons with disabilities in the mild category is easier to understand so that people do not miss communication so that this policy program is more targeted and efficient.

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